

**Schedule B**  
**Pacific Bell / Nevada Bell Performance Measures**  
**(California Measures refer to Jt. Filing of 7/11/00;**  
**Texas Measures Refer to PM v. 1.7)**

<i><b>PM Number</b></i>	<i><b>Performance Element</b></i>	<i><b>California or Texas Performance Measure</b></i>	<i><b>Implementation Date</b></i>	<i><b>Treatment / Remedies</b></i>
1	Average Response Time for Manual Loop Make-Up Information	Texas Measure 1.1	Immediate	TBD
2	Percent Responses Received in "X" Seconds	Texas Measure 2	10/1/2000	TBD
3	OSS Interface Availability	California Measure 42	Immediate	TBD
4	Pre-Order Backend System Availability	California Measure 42	1/1/2001	TBD
5	% FOCs Returned Within Interval for xDSL-capable loops and line-sharing	California Measure 2 (Modified - CA reports average FOC interval)	Immediate	TBD
6	Average Time to Return DSL FOCs	California Measure 2	Immediate	TBD
7	Total Order Process % Flow-Through	California Measure 4	Immediate	TBD
8	LSC Grade of Service	California Measure 44	Immediate	TBD
9	Percent Busy in LSC	Texas Measure 23	11/1/2000	TBD
10	LOC Grade of Service	California Measure 44	Immediate	TBD
11	Percent Busy in LOC	Texas Measure 26	1/1/2001	TBD
12	Average Installation Interval (UNEs, including BRI)	California Measure 7	Immediate	TBD
13	Average Installation Interval xDSL	Texas Measure 55.1	Immediate	TBD
14	Percent xDSL Loops Requiring Conditioning	Texas Measure 55.3	1/1/2001	TBD
15	Percent UNE Installations Completed Within the Customer Requested Due Date	California Measure 8 (Modified - CA reports % completions within standard interval)	Immediate	TBD
16	Percent Trouble Reports Within 30 Days of Installation	California Measure 16	Immediate	TBD
17	Percent Missed Due Dates Due to Lack of Facilities	California Measure 12	Immediate	TBD
18	Average Delay for Missed Due Dates Due to Lack of Facilities	California Measure 13	Immediate	TBD
19	Average Delay for SBC-Caused Missed Due Dates	California Measure 14	Immediate	TBD

20	Percent SBC-Caused Missed Due Dates > 30 Days	California Measure 13 (Modified – CA reports delayed orders for 1-30 days, 31-90 days and >90 days)	Immediate	TBD
21	Percent Missed Repair Commitments	Texas Measure 66	Immediate	TBD
22	Mean Time to Restore/Repair	California Measure 21 (all line-shared loops at parity with ASI LS loops)		TBD
23	Percent of Collocation Requests Processed Within Applicable Interval	California Measure 41	Immediate	TBD
24	% SBC Caused Missed Due Dates	California Measure 11	Immediate	TBD
25	Trouble Report Rate	California Measure 19	Immediate	TBD
26	% Installs Complete within CDDD	California Measure 8 (Modified - CA reports % completions within standard interval))	Immediate	TBD